



# Manager's Guide to Equality and Diversity

## Course Description

The Manager's Guide to Equality and Diversity has been designed to promote a sound understanding of equality and diversity in managers. It explains the importance of managers in leading the way on good equality and diversity practice in their organisation, and uses case studies and scenarios to provide practical examples.

## Accreditation and Approval

- Solicitors Regulation Authority (SRA)

## Course Duration

The course is divided into the following modules and will take approximately 90 minutes to complete:

- Course Overview
- The Equality Act Explained
- Equality and Diversity in the Workplace - Your Responsibility
- Equality and Diversity When Dealing with Customers, Contractors and Partners
- Check your Knowledge

## Overview of Content

- The Course Overview will introduce the course, its structure and give you advice on how to study the course
- An overview of the Equality Act and how compliance with it can bring about significant business benefits
- Equality and diversity within the workplace and how it can be applied to HR and Employment policy and practice.
- How equality and diversity can impact decision making on employee relations, good business practice and avoiding complaints and legal challenges
- How to apply equality and diversity principles when dealing with customers
- Considerations to make when working with other organisations and the principles relating to contractors and services from third parties

**To find out more, contact our sales team at: [enquiries@delta-net.co.uk](mailto:enquiries@delta-net.co.uk)**

## **Assessment**

There will be non-assessed scenarios throughout the modules and an evaluation module at the end with short multiple choice questions to test your overall learning. A pass mark of 80% is required to successfully complete the course.

## **Who is it for?**

This course is suitable for all managers.

**To find out more, contact our sales team at: [enquiries@delta-net.co.uk](mailto:enquiries@delta-net.co.uk)**

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